

Terms and Conditions of Use

Welcome to the website of Royal Food Services (Singapore) Pte. Ltd. ("ROYAL HOST"). Please review these Terms and Conditions of Use ("Conditions") carefully, as they govern your access to and use of the website ("Site"). By accessing or using the Site, you agree to be bound by these Conditions. It is your responsibility to read and understand the Conditions, as well as any associated risks, obligations, and responsibilities. If you do not agree with any part of these Conditions, kindly refrain from accessing or using the Site.

1. Definitions and Interpretation

1.1 Definitions

- "Conditions": The terms and conditions set forth herein, including any updates that may be posted on the Site from time to time.
- "Personal Data": Any information that can be used to identify you, whether directly or indirectly, such as your name, residential or billing address, email address, phone number, mobile number, and payment information.
- "ROYAL HOST," "we," "our," or "us": Royal Food Services (Singapore) Pte. Ltd.
- "Site": The official website of ROYAL HOST, accessible via both web and mobile platforms, located at <https://www.royalhost.com.sg>.
- "You" or "your": Refers to any individual accessing or using the Site, provided they are 18 years of age or older, or are doing so under the supervision of a parent or legal guardian.

1.2 Interpretation

- The headings in these Conditions are provided for convenience and shall not affect their interpretation.
- Words importing the singular shall also include the plural, and vice versa, and words denoting any specific gender shall include all genders.
- Any reference to "conduct" includes, but is not limited to, omissions, statements, or undertakings, whether verbal or in writing.

2. Access and Use of the Site

2.1 Terms of Use

By accessing or using the Site, you agree to the following:

- If you are under the age of 18, you must obtain consent from a parent or legal guardian, who must also accept these Conditions and agree to take responsibility for: (i) your actions; (ii) any costs or charges associated with your use of the Site or any purchases made via the Site; and (iii) your compliance with these Conditions. If such consent is not provided, you must cease using or accessing the Site immediately.
- You will not reproduce, distribute, or transmit any part of the Site without our prior written consent.
- You will not engage in any unlawful or prohibited activity via the Site or attempt to perform any activity that infringes upon our rights or the rights of others.

2.2 Third-Party Links

The Site may contain links to third-party websites not affiliated with ROYAL HOST. We do not bear responsibility for the content, privacy policies, or practices of any third-party websites. By using the Site, you release us from any liability arising from your access to third-party websites.

3. Modifications to the Site

ROYAL HOST reserves the right to amend, suspend, or discontinue any part of the Site at its sole discretion, without notice. We may also terminate your access to the Site for any reason, including non-compliance with these Conditions. Content on the Site may become outdated, and we are under no obligation to update such information.

4. Transactions

All contracts for goods or services ordered through the Site are governed by specific terms and conditions, which will be made available to you before a transaction is completed.

5. Limitation of Liability

5.1 Disclaimer of Warranties

The Site and its content are provided "as is" without any express or implied warranties. ROYAL HOST makes no guarantees regarding the accuracy, completeness, or reliability of the Site's content. Your use of the Site is at your own risk.

5.2 Exclusion of Indirect or Consequential Damages

We shall not be liable for any indirect or consequential losses, including loss of profits or data, arising from your use of the Site.

6. Indemnification

By using the Site, you agree to indemnify and hold harmless ROYAL HOST and its affiliates from any claims or damages arising from your use of the Site or your violation of these Conditions.

7. Intellectual Property

The content on the Site, including trademarks, logos, and other proprietary material, is owned by ROYAL HOST. You may not reproduce or distribute any material from the Site without our prior written consent.

8. General Provisions

8.1 Amendments

ROYAL HOST reserves the right to amend these Conditions at any time. Continued use of the Site following such amendments constitutes your acceptance of the revised Conditions.

8.2 Severability

If any provision of these Conditions is deemed invalid or unenforceable, the remaining

provisions shall remain in full effect.

8.3 Governing Law

These conditions are governed by the laws of Singapore. You agree to submit to the exclusive jurisdiction of the Singapore courts in any dispute.
